

## **FAQs > Subsequent Login/Retrieve Username or Password/Change Password/Taxpayer's Dashboard**

### **1. I have forgotten my username. How do I retrieve it?**

Please use the **Forgot Username** link available on the login page to retrieve your username.

### **2. I have forgotten my password. How do I reset it?**

Please use the **Forgot Password** link available on the login page to reset your password.

### **3. How long is my password valid?**

Your password is valid for 120 days.

### **4. What is Captcha Code? Why do I need to fill it?**

Captcha Code is a numeric code that must be filled every time you login to the GST Portal. It has been added as an additional security measure.

### **5. The Captcha Code provided is not legible. What should I do?**

You can click the refresh icon next to the code and the system will generate a new code for you.

## **Taxpayer's Dashboard**

### **6. From where can I view Annual Aggregate Turnover (AATO) details?**

You can view Annual Aggregate Turnover (AATO) details on your dashboard, below the Ledger Balance, post login to the GST Portal.

### **7. How are the AATO details compiled?**

The AATO figures are compiled with a computation methodology based on Form GSTR-3B/ Form GSTR-4/ Form CMP-08. The compilation includes returns filed by the taxpayer of all GSTINs of the related PAN. You can click the [Click here](#) link to view the Turnover Calculation methodology.

### **8. For which type of taxpayers are the AATO details available?**

AATO details are available for below listed taxpayers:

- Normal Taxpayer
- Casual Taxpayer
- SEZ Unit/SEZ Developer
- Composition Taxpayer

