

FAQs > Subsequent Login/Retrieve Username or Password/Change Password/Taxpayer's Dashboard

1. I have forgotten my username. How do I retrieve it?

Please use the **Forgot Username** link available on the login page to retrieve your username.

2. I have forgotten my password. How do I reset it?

Please use the **Forgot Password** link available on the login page to reset your password.

3. How long is my password valid?

Your password is valid for 120 days.

4. What is Captcha Code? Why do I need to fill it?

Captcha Code is a numeric code that must be filled every time you login to the GST Portal. It has been added as an additional security measure.

5. The Captcha Code provided is not legible. What should I do?

You can click the refresh icon next to the code and the system will generate a new code for you.

Taxpayer's Dashboard

6. From where can I view Annual Aggregate Turnover (AATO) details?

You can view Annual Aggregate Turnover (AATO) details on your dashboard, below the Ledger Balance, post login to the GST Portal.

7. How are the AATO details compiled?

The AATO figures are compiled with a computation methodology based on Form GSTR-3B/ Form GSTR-4/ Form CMP-08. The compilation includes returns filed by the taxpayer of all GSTINs of the related PAN. You can click the [Click here](#) link to view the Turnover Calculation methodology.

8. For which type of taxpayers are the AATO details available?

AATO details are available for below listed taxpayers:

- Normal Taxpayer
- Casual Taxpayer
- SEZ Unit/SEZ Developer
- Composition Taxpayer

